

Quan Yuan

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Experience

I have over 11+ years of experience in UI/UX design, prototyping, and front-end development for web and mobile. Skilled in user-centered design that aligns user needs with business goals. Adept at leading cross-functional teams, mentoring designers, and collaborating with stakeholders to drive impactful product experiences.

Zillow / Senior Product Designer

May 2022 - PRESENT, Seattle

Lead design in the Zillow transition platform, responsible for understanding client needs, developing ideas and direction, and collaborating closely with product teams and client teams including Rental, Zillow Home Loans, Loan Officer Manager, etc., to ensure seamless document transition across all Zillow experiences. Also led Zillow Workspace document management and contributed significantly to Follow Up Boss Automations

- Lead design for Zillow's document transition platform "zDocs", delivering features like Calculated Fields, conditional logic, and improved uploader UX—guided by usability testing and real user feedback.
- Designed and launched FUB Automations 2.0, including Getting Started and Template Library experiences to increase adoption and clarity.
- Created the zDocs Design Library with reusable components and team guidelines, improving efficiency and consistency across the organization.
- Designed native experiences for Agent Finder, improving agent visibility and lead connection through Zillow's mobile app.
- Contributed to Zillow Pro document management, enhancing how agents and admin manage, sign, and share documents within the platform.
- Collaborated closely with engineering, product, and research teams; drove alignment through design reviews, fit and finish walkthroughs, and documentation.

WatchGuard / UX Designer

Jan 2020 - May 2022, Seattle

As the Access Point Cloud product lead designer, I collaborated with product and engineering teams to enhance user experience and design consistency across WatchGuard's cloud platform. The goal was to deliver a user-centered experience that provides data visibility and threat

reporting tools to help security professionals respond quickly and set effective network policies.

- Led end-to-end design for cloud-based access point management and shared configuration workflows.
- Designed dashboards and visualizations to highlight network trends and threats.
- Contributed to the WatchGuard Cloud design system to improve cross-product consistency.

Allied Telesis / UX/UI Designer

Jun 2018 - Jan 2020, Bothell

Involved in all aspects of designing and developing both online and offline products. Provided UX strategic direction and intuitive design solutions to help the marketing team meet business goals.

- Designed and maintained corporate websites and digital assets for Allied Telesis and Envigilant Systems.
- Developed design systems for web and email campaigns, improving consistency across platforms.
- Led marketing design efforts for events, print collateral, and branding.

Global Phoenix / UX Designer

Jul 2011 - Jun 2018, New York

Led a design team in the online and print marketing division. Delivered comprehensive marketing design solutions for trade shows, CES events, and corporate websites.

- Directed design for company branding, product promotions, and digital presence.
- Produced event posters, logos, and motion graphics for electronics product launches.

Education

Long Island University / Master of Arts
Interactive Multimedia Arts
2009-2011, New York

National Academy of Chinese Theatre Arts / Bachelor of Arts
New Media Arts
2005-2009, Beijing

Skills

Product Design: Interaction Design, Rapid Prototyping, Visual Designs, User Research, Information Architect, Usability Testing

Tools: Figma, Adobe Photoshop, Adobe Illustrator, AfterEffects, Replit, Balsamiq

Languages: HTML5/CSS3, JavaScript, jQuery